



Dear (first name),

We wish to inform you that effective October 31, 2024, MHS is **discontinuing the use of all Conners 3rd Edition™ (Conners 3®) online products** on the MHS Online Assessment Center+ (MAC+).

All Conners 3 products, including the **Conners 3 Parent, Teacher, and Self forms in English, French, and Spanish for the long, short, and ADHD Index versions**, will no longer be available for administration, response collection, scoring, or report generation. This also includes the **Conners 3 Global Index Parent and Teacher forms**.

What happens after October 31, 2024?

After October 31, 2024, you will NOT be able to administer, enter responses, score, or generate reports for ANY Conners 3 forms on MAC+.

What do I need to do before October 31, 2024?

Please complete all pending assessments before October 31, 2024.

All customers are encouraged to transition to [Conners 4th Edition™ \(Conners 4®\)](#), a revision of Conners 3, before October 31, 2024.

What will happen to the Conners 3 reports I previously generated?

You will be able to **re-generate previously scored reports on MAC+**. To generate the report, please ensure that the Conners 3 is enabled on MAC+.

How do I transition to Conners 4?

All administrative users with access to Conners 3 on the MAC+ have access to Conners 4. However, before you can use Conners 4, you must first **enable the product for the admin and sub-users**. For more information on the Conners 4, visit our [onboarding page](#).

What happens to my online Conners 3 online product inventory after October 31, 2024?

For existing Conners 3 online users, any unused online Conners 3 inventory (all form types) will automatically be converted to Conners 4 uses on October 31, 2024. You will then have access to Conners 4 using MAC+.

Can I return unused Conners 3 online product?

No, Conners 3 online products have been unavailable for purchase since December 27, 2023, and are outside the MHS return policy window. All Conners 3 online products will be converted to Conners 4 online products that can be used on MAC+.

Thank you for your continued trust in MHS. If you require assistance, please get in touch with our Customer Service Team at customerservice@mhs.com.

Warm regards,

The Team at MHS